

## POA PLEDGE OF PROFESSIONALISM

### IAQ PROFESSIONAL ETHICS PLEDGE

POA is proud to refer its members to Indoor Air Quality professionals (testers, consultants, remediators and subs) who pledge to follow ethical guidelines as set forth by POA.

The following is the pledge we ask each and every contractor to sign and send back to us if they want to be placed on our referral list.

#### THE PLEDGE TO UPHOLD PROFESSIONAL AND ETHICAL CONDUCT:

As a professional, I pledge to **remain independent and not take an *advocacy role for any party*** involved in a job referred to me by POA.

As a professional, I pledge to **not minimize or overstate the level of contamination** and what is needed to correct it, for any job referred to me by POA.

As a professional, I pledge to **look for contamination**, not look for ways of not finding it on any POA-referred job.

As a professional, I pledge to disclose in writing, to a POA-referred homeowner, if any **restrictions have been placed on me by an insurer or other party involved and describe in writing any such restrictions**. (This includes but is not limited to the number of samples taken, areas evaluated for testing and/or remediation, requests involving policy provisions or coverage limits, requests to alter reports).

As a professional, I pledge to provide the **policyholder with a true and correct copy of the report** done on their home by me or my company and do so in a timely manner, if the POA-homeowner requests it.

As a professional, I pledge to **provide a true and correct scope of work to be performed and costs thereof**, regardless of policy limits or other restrictions, if any, for any job referred to me by POA.

As a professional, on POA-referred jobs, I pledge to **adhere to the most stringent published guidelines for assessment and remediation of mycotoxin-producing molds**. (It is understood that these guidelines, which may become mandates and at that time the mandates need only be followed, will change from time to time and it is critical that the companies we refer business to keep up with and practice the highest standards.)

As a professional, I pledge to **stay within the areas of my expertise and training** and not venture out of that area(s) on jobs referred to me or my company by POA.

As a professional, I pledge to **utilize, if and when applicable, the services of an accredited laboratory or laboratory operating under a public university** for sample analysis for all POA referred jobs. .

As a professional, I pledge to **personally attend or send representatives of my company to attend, at a minimum, one professional conference per year** so that I am kept abreast of the latest science, products, and methods used that will impact my business.

It is understood that **POA receives no compensation for its referrals.**

It is understood that POA does not accept any memberships from anyone other than homeowners and their legal representatives and **I am hereby representing that I am not a member of POA.**

It is also understood that if more than two POA members have issued formal complaints to POA about my services and POA has reason to believe those complaints are legitimate, I (or my company) may be taken off of the POA referral list until further notice. POA will extend me (or my company) the opportunity to appeal the decision to halt referrals.

POA referrals are provided within a geographic area and the geographic region in which you operate must be provided.

The undersigned is duly authorized to enter into this pledge on behalf of the company named below:

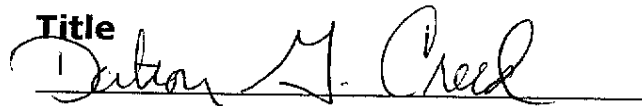
Enviropure Corp.

CEO & President

**Company Name**

**Title**

August 25, 2002



**Date**

**Signature**

**Other:**

**1. Please provide a brief description of services performed:**

\* Mold Remediation with a **Guarantee** – 1 year for crawl spaces...2 years for commercial or Residential buildings - providing the insurance companies or paying entity allows us to complete the job correctly.

\* With NADCA Certified Technicians we decontaminate the HVAC units and ductwork. We write protocols that prevent cross contamination by implementing preventative maintenance measures. We work with top HVAC contractors and engineers to help address any HVAC problems. We communicate and address all issues with reputable Microbiologists / Certified Industrial Hygienists/ Industrial Hygienists.

\* Mold Investigations, Odor Investigations, or any IAQ problems. We can detect it and find the problem.

\* IAQ Exclusive Programs Guaranteed to work or we keep trying.

\* Toxic Tort Litigation consulting – We provide the clients with all the experts, who are independent from our company, and build Toxic Tort Litigation cases to help them during and through the court case process. We document everything and we have references – upon request.

## **2. Territory Covered:**

Nashville metro area, Tennessee, Detroit Metro area, Michigan...Any state that will allow us to work ethically and correctly.

## **3. Telephone Number for POA Members To Call:**

Office (615) 373-7081, Fax (615) 373-7058

## **4. Email Address:**

Under Construction: [d.creed@enviropurediv.com](mailto:d.creed@enviropurediv.com) (This will be changing)

## **5. Website (if applicable):**

Under Construction: [www.enviropurediv.com](http://www.enviropurediv.com)

## **6. Charge for Estimates (if applicable):**

\* Nashville Metro area \$500.00, Out of state - expenses and time.

Commercial \$1,500.00 / Residential \$700.00

If we are awarded the contract we will reimburse the clients monies for the estimate.

We will work with the customers. Our goal is to help in any possible way and to ease the burden that so many people go through during this process.

In the past these fees did not exist, but to protect our company from people abusing our generosity we now authenticate the claims for mold contamination. In order for us to maintain business and truly help those in need we have eliminated the miss use.

## **7. Any Other Details:**

We will do whatever it takes, within legal and moral regards, to help those in need. We have existed by word of mouth. Our goals and objectives are to help people who have mold contamination problems and truly fix their problem – Not just today but tomorrow as well. This is not just about the material losses - this is also about the psychology and heath concerns that go along with this.

We make sure the client knows that we did our job correctly the FIRST TIME. We can provide a list of highly accredited health professionals for our clients if needed.

In respect to attorneys, we are seeking help from those who are passionate and truly want to help - working in conjunction with our company.

I have clients that need good attorneys now. We keep changing attorneys because of their work ethics. (We have not found any attorneys that are honorable or that truly want to help the client, without it becoming a monetary gain issue. Unfortunately, we have found out the hard way that attorneys are just about the same as insurance companies on truth. If you know of any attorneys that you trust and we can utilize their services for our clients please let us know).

We address all issues in writing and verbally communicate with our clients on progress. After the remediation we check in with the clients during the guaranteed period of time to review any potential problems. We maintain the air filtration in the home during the guaranteed period to prevent cross contamination and flare up. Preventative Maintenance is mandatory in this business and we provide this for our clients.

This company was founded and established with ethical and moral principles. We have seen our competitors gain many clients and grow at astronomical proportions accomplishing jobs for monetary gain only, providing half truths, bad services, and bad mouthing our company while we struggled from one job to another, but we maintained our integrity and have gained much respect. We truly believe that we are an industry leader. We truly believe that we can fix IAQ problems that other companies can't.

If you have any questions please feel free to contact me directly at our offices in Nashville (615) 373-7081.

Fax the filled out form and other information to: 888-648-8823.

Thank you.

Melinda Ballard, Policyholders of America