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**TurnKey IAQ, LLC**

# Fax

**To:** Melinda Ballard

**From:** Philip Johnson

Policvholders of America

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**Fax:** 888-648-8823

**Date:** July 11, 2002

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**Phone:**

**Pages:** 4

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**Re:** IAQ Professional Ethics Pledae

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Urgent     For Review     Please Comment     Please Reply     Please Recycle

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**•Comments:**

# POA

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**Policyholders of America 888-648-8823**

## IAQ PROFESSIONAL ETHICS PLEDGE

*POA is proud to refer its members to Indoor Air Quality professionals (testers, consultants, remediators and subs) who pledge to follow ethical guidelines as set forth by POA.*

*The following is the pledge we ask each and every contractor to sign and send back to us if they want to be placed on our referral list.*

### THE PLEDGE TO UPHOLD PROFESSIONAL AND ETHICAL CONDUCT:

As a professional, I pledge to **remain independent and not take an advocacy role for any party** involved in a job referred to me by POA.

As a professional, I pledge to **not minimize or overstate the level of contamination** and what is needed to correct it, for any job referred to me by POA

As a professional, I pledge to **look for contamination**, not **look** for ways of not finding it on any POA-referred job

As a professional, I pledge to disclose in writing, to a POA-referred homeowner, if any **restrictions have been placed on me by an insurer or other party involved and describe in writing any such restrictions.** (This includes but is not limited to the number of samples taken, areas evaluated for testing and/or remediation, requests involving policy provisions or coverage limits, requests to alter reports)

As a professional, I pledge to **provide the policyholder with a true and correct copy of the report** done on their home by me or my company and do so in a timely manner, if the POA-homeowner requests it

As a professional, I pledge to **provide a true and correct scope of work to be performed and costs thereof**, regardless of policy limits or other restrictions, if any, for any job referred to me by POA

As a professional, on POA-referred jobs, I pledge to **adhere to the most stringent published guidelines for assessment and remediation of mycotoxin-producing molds** (It is understood that these guidelines, which may become mandates and at that time the mandates need only be followed, will change from time to time and it is critical that the companies we refer business to keep up with and practice the highest standards)

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As a professional, I pledge to **stay within the areas of my expertise and training** and not venture out of that area(s) on jobs referred to me or my company by **POA**.

As a professional, I pledge to **utilize, if and when applicable, the services of an accredited laboratory or laboratory operating under a public university** for sample analysis for all **POA** referred jobs .

As a professional, I pledge to **personally attend or send representatives of my company to attend, at a minimum, one professional conference per year** so that I am kept abreast of the latest science, products, and methods used that will impact my business.

It is understood that **POA receives no compensation for its referrals**

It is understood that **POA** does not accept any memberships from anyone other than homeowners and their legal representatives and **I am hereby representing that I am not a member of POA**.

It is also understood that if more than two **POA** members have issued formal complaints to **POA** about my services and **POA** has *reason* to believe those *complaints* are legitimate, I (or my company) may be taken off of the **POA** referral list until further notice. **POA** will extend me (or my company) the opportunity to appeal the decision to halt referrals.

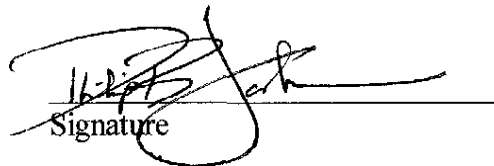
**POA** referrals are provided within a geographic area and the geographic region in which you operate must be provided.

The undersigned is duly authorized to enter into this pledge on behalf of the company named below:

TurnKey Indoor Air Quality, LLC  
Company

**Philip Johnson, President**  
Name/Title

7/8/02  
Date

  
Signature

## Other:

1. Please provide a brief description of services performed Mold (Microbial) Remediation/Removal Contractor, Mold/IAQ Assessments
2. Territory Covered:  
Nationwide, Southwest, **Texas**
3. Telephone Number for POA Members To Call:  
512-377-4900  
Fax: 512-377-4901
4. Email Address:  
[info@turnkeyiaq.com](mailto:info@turnkeyiaq.com), [pbjohnson@turnkeyiaq.com](mailto:pbjohnson@turnkeyiaq.com)
5. Website (if applicable):  
[www.turnkeyiaq.com](http://www.turnkeyiaq.com)
6. Charge for Estimates (if applicable):  
None
7. Any Other Details:  
Certified Indoor *Air* Quality Professional  
Certified Microbial Remediation Supervisor  
Certified Mold Remediator  
Certified IICRC Water Restoration  
Better Business Bureau Member  
Indoor *Air* Quality Association Member  
American Indoor *Air* Quality Council Member

Fax the filled out form and other information to: 888-648-8823. Thank you.

Melinda Ballard, Policyholders of America

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